

# Smart Hands Services

## Precision. Protection. Performance.

When every detail matters, Guardian Smart Hands delivers onsite expertise that safeguards data, maximizes recovery value, and ensures flawless execution.

Our trained technicians work as an extension of your IT operations, performing exhaustive onsite audits, device discovery, and data-bearing media recovery to eliminate risk and unlock value hidden inside complex environments.



## THE SMART HANDS ADVANTAGE

- **Recover More Value:**

Guardian Smart Hands teams consistently recover 20–30% more asset value by identifying hidden, misclassified, or overlooked data-bearing devices (DBDs) and assets (DBAs).

- **Eliminate Data Risk:**

Every hard drive, SSD, or embedded chip is located, logged, and quarantined for secure destruction—no device left behind, no data exposed.

- **Audit with Precision:**

Comprehensive make/model/serial tracking, parent–child asset audits, and reconciliation against your master inventory for unmatched accuracy.

- **Maintain Compliance:**

Full chain-of-custody documentation including ATFs, COCs, and BOLs—ensuring accountability at every stage.

- **Increase Operational Efficiency:**

Deploy recurring, certified Guardian technicians onsite for audits, decommissioning, and IT asset validation—without expanding your internal team.

## WHAT WE DELIVER

- **Data-Bearing Asset Discovery & Recovery**

Identify, remove, and serialize all DBDs and DBAs before destruction or resale.

- **Comprehensive Inventory Management**

End-to-end tracking of equipment, parent-child linkage, and inventory reconciliation.

- **Quarantine & Secure Handling**

Isolation of devices prior to transport or destruction, ensuring data never leaves control.

- **Reporting & Transparency**

Receive detailed, timestamped reports, photographic proof, and value recovery briefs.

- **Optional Remote Erasure Integration**

Add secure remote wiping before shipment to eliminate any live-data exposure



## WHY IT MATTERS

- Recover higher resale and recycling value.
- Strengthen compliance and data protection.
- Improve audit accuracy and reporting transparency.
- Reduce internal labor and onsite risk.

## A REAL IMPACT

A client decommissioning 1,000 machines identified 700 as recoverable.

Guardian Smart Hands discovered **an additional 300 hidden drives and components**, increasing total recovery value by **up to 30%** and preventing sensitive data from being discarded unsecured.

## Guardian Smart Hands

# Discover More. Secure Everything. Deliver Results.